



THE FORUM

The Newsletter for the
Forum of Oxfordshire
Social Care Employers

Issue 8
1st June 2010

As many of you have had your heads down completing your registrations you may have missed some important items, so please read on:

CQC have announced that they will be inspecting every provider who has not been inspected within 3 years by the end of this month. I have a vision of harassed inspectors racing around the country, so please be nice to them.

CQC have announced that they are ending the star rating system this month. They will be consulting and announcing its replacement in October. For those of you who have worked hard to achieve high star ratings this news will be disappointing. For those of you involved in battles with inspectors, it may be a relief. I suspect, however, that as it has been shown to drive up standards (through improved star ratings), it will be resurrected. Personally, I think that the public is used to a 5 star rating system and does not think that 3 stars is particularly good. I also think that there should be a 2 tier rating, such as stars for facilities and hearts for care standards.

Registration Alert: RE-REGISTRATION – NEW INFORMATION for NURSING AND CARE HOMES EVEN IF YOU HAVE COMPLETED

Domiciliary Care, Residential Homes, Learning Disabilities and specialist Care Providing members will need to decide for themselves.

In the last week CQC have taken legal advice about the new legislation and had discussions with the Department of Health about the registration of activities for Nursing Homes in particular.

CQC have confirmed that Nursing Homes will need to be registered for additional activities and other Providers may want to or need to. They have also said that they will contact Homes who have not applied for the additional activities, however we know how tight CQC is on time. The Inspectors seem to be doing their normal inspections, inspecting every other Provider and reading the re-registration forms.

The reason for adding the activities mentioned below is that is that treating pressure wounds would fall into the activities of *Treatment of disease, disorder and injury* and taking blood or screening for MRSA would fall into the activities of *Diagnostic and screening procedures*. Care Homes and other Care Providers may want to consider adding these two extra activities if they carry out these functions on advice of, and under the instruction of District Nurses.

Care Homes were required to register for '*Accommodation for persons who require personal or nursing care*'

Nursing Home will now need to add:

- Treatment of disease, disorder and injury
- Diagnostic and screening procedures

DON'T PANIC IF YOU HAVE ALREADY COMPLETED YOUR REGISTRATION

Everyone has been caught out by this change, you need to ensure you comply with CQC's requirements.

If you have not yet re-registered

You will need to tick the *Accommodation for persons who require personal or nursing care* and then decide if you need to tick the two additional activities.

If you have completed your re-registration then it will be necessary to submit a 'Re-submission Request Form' if you decide you need to add the other activities.

These are available from http://www.cqc.org.uk/publications.cfm?fde_id=13885 and click on the download Submission guidance.

Complete the identification part of the form and then **In the section that asks for the reason(s) for your request:**

'After clarification from CQC we also need to apply for the following additional regulated activities'

In the details of the information you want us to consider: Please add the following regulated activities to my application: Treatment of disease, disorder and injury and Diagnostic and screening procedures

Once completed email the form to HSCA_Resubmissions@cqc.org.uk

Logontocare has announced that it is forming an Oxfordshire user group (formerly it was a joint group with Bucks). This new group is open to users as well as trainers. I know that some of you have been intending to get involved with this fully funded training resource, so this is your opportunity. Come to the Cricket Road ICT centre, OX4 3DW (between Cowley and Iffley Roads) on **7/7/2010 from 9.30-12** and give it a try. Map attached. Bus 1 and 5 stops near the end of Shelley Road.

NHS Medicine Matters: This is a newsletter produced by Oxfordshire PCT for care homes. If you would like to be on the circulation list, contact patricia.hawkins@oxfordshirepct.nhs.uk . I have attached the latest edition. There is useful stuff on ONPOS, the new online non-prescription ordering service, if you are not aware of it.

Oxfordshire Providers Meeting on 29/6/2010. Unfortunately, I will be unable to attend, but our new FOXSCE Chairman, Nigel Collins, will be manning a stand and handing out our free **Dementia training** DVD's for those of you who have not yet received one (in exchange for a little information on your training).

OCC training: The courses for June and July are attached. Some improvements have been made to the on line booking system, so you can now make group bookings (once you have registered your staff individually).

NVQ funding: There is still some funding available out there. Try the internet. Care Training Solutions had some last time I spoke to them. In future a 50% employer contribution will be expected (or 75% if you have over 1000 employees).

Apprenticeships: I suspect that, in the brave new world of no money, that the only thing that will still be funded will be Apprenticeships. Both Care Training Solutions and Oxford & Cherwell Valley College are offering them locally. CTS will collect your trainees and take them for training and OCVC will train them on site, if you have sufficient numbers (8). If you are interested but cannot make 8, then let me know and I may be able to put a group of you together. CTS has full funding for 16-18 year olds. OCVC also (at the moment) can fund 90% for 19-24 year olds and may soon have NVQ 3 apprentice funding for older students.

Funding for Telecare: I know that some of you have been looking into interactive networks, enabling your clients to keep in touch with friends and relatives. Some of you may also be interested in setting up networks enabling medical or social care. There is (up to the end of this month) match funding for up to £50,000 for projects such as these. A flyer is attached.

FOXSCE training: Many of you made use of the train the trainer courses we put on previously. We will be putting in our plan for approval by OCC for this year in due course. It has been decided to support further train the trainer courses. By block booking we secure much lower prices than you are usually able to. We will also subsidise the cost for one place per provider and offer a free place to the host. Further places will be at cost. We are also looking at providing some courses not available through OCC and online assessments from CIS.

Leadership & Management: The free courses provided by OCC last year are unlikely to be repeated. They cost £833 each. We could try to put on a course, but would need 24 people. Train to gain funding is still available if

you have not previously claimed it and have 250 staff or less. For owners the course would be fully funded, for managers it would be half price. Let me know if you are interested.

Business Link are offering help for those of you who wish to comply with the Data Protection Act. Apparently there is an ISO 27001 information security standard for those holding sensitive information and there may come a time that you will not be passed this sensitive information without it. The link is <http://www.ngagesolutions.co.uk/sensible-use-of-social-media> .

More on Telecare: For those of you who would like to see what is available in assistive technologies, there will be a display on 30/6/2010 at the Independent Living Centre. The Independent Living Centre is based at Northfield Farm Lane, Witney, OX28 1UD Tel: 01993 899980 Email: ilc@guidepostsilc.org.uk. www.guidepostsilc.org.uk

Bosses beware!

With more strikes threatened by unions in the UK later this Spring, British managers will be hoping that the French approach to industrial action doesn't spread over here. After one or two isolated instances last year, "bossnapping" (the taking hostage of a manager until wage and conditions demands are met) now appears to be *de rigueur* across the Channel.

In April, both the General Manager and Human Resources Manager of a cable and wire manufacturer were held hostage for several days in a dispute over redundancy pay. Back in March, the Industrial Director of the Post-it manufacturer 3M was reported as being "held overnight as a bargaining chip" by staff. He was finally released in the early hours of the morning to boos from staff – but only after a deal had been signed offering more favourable treatment for 110 employees who faced losing their jobs. Vive la différence!...

For the politically minded: new line-up at department of health

Andrew Lansley (Con), the new health minister, has appointed Paul Burstow (Lib Dem) minister responsible for adult social care.

Burstow, formerly the Liberal Democrats' chief whip, has a long record of interest in issues including adult protection, dementia and social care funding. He is MP for Sutton and Cheam and has been a member of the House of Commons Health Select Committee since July 2005.

For an insight into Paul Burstow's views read this exchange from a Carer's Week event, prior to election - http://www.carersweek.org/carers_page.asp?id=64

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1/6/2010